

Getting Started With Your New Google Workspace Account

This document provides you with the necessary details to access your new emails.

https://mail.google.com
<u>or</u>
https://gmail.com/
You can bookmark one of these links for easy access.
Joseph Cooper
Email address:
utiliies@binghamtownshipmi.com
Password:
50aftersymbol83sell

How to log into Gmail:

1. Visit: https://mail.google.com

To log into your email, use this link:

- 2. Type your email address (copy and paste from this document)
- 3. Click Next
- 4. Type your password (copy and paste from this document)
- 5. Click Next



- If your password is not working with the copy+paste method, try to type it manually.
 Make sure you tick the option "Show password".
- The "show password" option will help you see what you type so you can make sure the password was typed correctly.
- After you log in, please update your password (please DO NOT update your password before we notify you that the migration is completed).
- **Oheck out our step-by-step instructions on how to set a new password HERE.**
- Create a secure password:
 - A minimum length of eight (8) characters.
 - Include both uppercase and lowercase letters.
 - Use at least one number.
 - Use at least one special character (examples: ! \$ @).
 - Avoid using names of children, pet names and birthdays.

We have a library of online help files and resources to assist you with your email: https://help.townweb.com/emails/

[INCLUDE ARCHIVING SECTION IF THEY HAVE EMAILS WITH ARCHIVING SETUP]

FOR ARCHIVING: To access your archived emails, please log in with this link:

https://cloud.jatheon.com/

You can bookmark this link for easy access.

Name of the person using this email

Email address:

[email]

Password to access archiving:

Last updated: 06/2024



[password]

[REPEAT IF THEY HAVE MORE THAN ONE EMAIL ADDRESS]

[USE SOMETHING LIKE HORIZONTAL LINE TO VISUALLY SEPARATE LOGIN INFORMATION]

How to log into Jatheon Archiving Dashboard:

- 1. Visit: https://cloud.jatheon.com
- 2. Type your email address (copy and paste)
- 3. Type your password (copy and paste)
- 4. Click Log In
- If your password is not working with the copy+paste method, try to type it manually.
- Make sure you click on "SHOW" in Password field to reveal your input.
- The "SHOW" option will help you see what you type so you can make sure the password was typed correctly.
- → After you log in, please update your password by going to Account Settings > Security tab > Change Password button

For any support requests regarding email or archiving, please don't hesitate to contact Town Web Support via email or phone for assistance.

- EMAIL: Send us a message at support@townweb.com
- **PHONE:** Give us a ring at **920-645-2823** or **877-995-TOWN** (**8696**) during our business hours, 8am to 5pm Central Time, and leave a message with our receptionist
- TEXT MESSAGE: Send us a text at 920-645-2823 or 877-995-TOWN (8696)

Last updated: 06/2024



• **DASHBOARD TICKET:** Head to your Website Dashboard and hit the red support button right in the middle of the screen to create a support ticket

Last updated: 06/2024