

Crescent City Natural Gas (CCNG) Emergency Information

Public Awareness Safety Plan Survey

Web Site: <http://www.crescentcity-fl.com/naturalgas.htm>

1. Do you know what **Natural Gas** smells like?
Answer: Rotten Eggs

2. Do you know where the **office of Crescent City Natural Gas** is located?
Answer: City Hall in Crescent City
3 North Summit Street

3. Do you know the **phone number** to **Crescent City Natural Gas**?
Answer: 386-698-1486 - 24 hours a day / 7 days a week

4. Do you know what to do if you smell gas in your home?
Answer: a. **Turn off** all gas burners / extinguish all open flames
b. **Open** doors and windows
c. **Do not** operate any electrical switches – Lights, Fans, Phones
d. **Go outside** and call CCNG at **386-698-1486 / 911** from a neighbor or cell phone
e. **Do not** go back into home until CCNG or fire department tells you it is **SAFE**

5. Do you know what to do if you suspect an outside pipeline leak?
Answer: a. Stay clear of area / warn others to stay away
b. Call 911
c. Call Crescent City Natural Gas - 386-698-1486 ***24 HOURS A DAY / 7 DAYS A WEEK**

6. **Signs of a gas leak:** **Dirt blowing** in the air, **Bubbles** coming from ground in wet areas, **Fire** coming from the ground, **Dead or dying** vegetation in otherwise green locations.
Smell and Sounds: **Rotten Eggs** and **Hissing** or **Blowing** sounds

7. **Always call** the **SUNSHINE ONE CALL** Locate System at **811** before you do any **DIGGING** in your yard or on City, County or State R/w – **It's The Law!**

Customer Signature: _____

Gas Account #: _____

Thank you for taking the time to read these **safety related questions**. This is required by law through the **Florida Public Service Commission** under our **Public Awareness Safety Plan**.

***To help CCNG in our quest for better safety – can you please sign survey and return it with your bill.**